

## Connecting Dunbar- Travel Surveys 2010

### Analysis of Bus Travel

The following is an analysis of the data relating to bus travel collected during the Connecting Dunbar Household and Employee Travel Surveys of 2010 (582 surveys). Journey to School surveys were also undertaken covering school bus trips. This information has not been included in the analysis below.

Q6. Which public transport services do you use and where do you go?

N.b. Information relating to bus journeys only shown in table.

<b>JOURNEY</b>	<b>NUMBER OF PASSENGERS</b>	<b>PERCENTAGE</b>
Dunbar - Edinburgh	46	20%
Dunbar - Asda	42	18%
Dunbar - Haddington	34	15%
Dunbar – Local Destinations in Dunbar (excl. Asda)	23	10%
Dunbar – East Linton	11	5%
Dunbar – North Berwick	10	4%
Dunbar – West Barns	9	4%
East Linton - Edinburgh	8	3%
Dunbar - Innerwick	6	3%
East Linton - Haddington	3	1%
Dunbar - Tranent	3	1%
Dunbar – Berwick upon Tweed	2	1%
Dunbar - Spott	1	0.5%
Dunbar - Tynninghame	1	0.5%
Dunbar – Co’path	1	0.5%
Dunbar - Grantshouse	1	0.5%
Dunbar - Thurston	1	0.5%
Dunbar - Broxburn	1	0.5%
West Barns - Edinburgh	1	0.5%
Innerwick - Haddington	1	0.5%
Innerwick - Edinburgh	1	0.5%
Broxburn - Edinburgh	1	0.5%
Bus (non-specific)	14	6%
Eves (non-specific)	8	3%
First (non-specific)	1	0.5%
<b>TOTAL</b>	<b>230</b>	<b>99.5%</b>

As buses are able to cater for more local travel, there are a large number of origins and destinations. Summarising the specific information above gives the following major destinations of bus travel from Ward 7:-

<b>DESTINATION</b>	<b>NUMBER OF PASSENGERS</b>	<b>PERCENTAGE</b>
Edinburgh	57	28%
Ward 7 Local Trips (excl. Asda)	53	26%
Asda	42	20%
Haddington	38	18%
North Berwick	10	5%
Out of East Lothian (excl. Edinburgh)	4	2%
Tranent	3	1%
<b>TOTAL</b>	<b>207</b>	<b>100%</b>

Q10. Do you make other journeys at the weekend? What would typical weekend journeys be, and how are they made?

N.b. Information relating to buses only shown in table.

<b>JOURNEY</b>	<b>NUMBER USERS</b>	<b>PERCENTAGE</b>
Edinburgh	8	38%
Bus Generally	5	24%
Scotland	2	10%
East Linton	1	5%
Tranent	1	5%
West Barns	1	5%
Haddington	1	5%
Innerwick – Dunbar	1	5%
Innerwick - Edinburgh	1	5%
<b>TOTAL</b>	<b>21</b>	<b>102%</b>

Q7. Are there any problems with local public transport? If yes, what could be done to improve the services?

n.b. Information relating to buses only shown in tables.

#### GENERAL COMMENTS ON PUBLIC TRANSPORT

- Fares costly (30 respondents)
- Lack of information/timetables (14 respondents)
- Not enough public transport services (10 respondents)
- Not often enough (9 respondents)
- Need better public transport between towns in East Lothian (4 respondents)
- Public transport unreliable/never on time (3 respondents)
- No public transport for shift workers (2 respondents)
- Travel time too long (2 respondents)

#### GENERAL COMMENTS ABOUT BUS SERVICES

- More frequent buses needed (17 respondents)
- First/Eve buses take too long going round the houses (6 respondents)
- Need later buses (6 respondents)
- Buses not reliable (6 respondents)
- Poor customer care from First (2 respondents)
- East Linton bus services are limited and expensive (2 respondents)
- Poor evening service to Edinburgh (1 respondent)
- 120 service ok for school pupils, but not frequent enough for workers (1 respondent)
- 253/First buses too close (1 respondent)
- More frequent East Linton buses required (1 respondent)

## COMMENTS ABOUT THE COST OF BUSES

- Buses too dear (10 respondents)
- Local fares between Dunbar/East Linton/West Barns/Haddington expensive (7 respondents)
- More flexible fares needed; day passes, family tickets, smart cards, ability to use debit cards (the fares are high enough!) (6 respondents)
- First buses overpriced (4 respondents)
- No change on First buses (3 respondents)
- Older school pupils have to pay adult fare (2 respondents)
- Can't use school bus passes when doing after school activities (1 respondent)

## COMMENTS ABOUT CONNECTIVITY

- Innerwick/Dunbar buses should tie in with Dunbar trains (3 respondents)
- Bus services don't connect with each other (2 respondents)
- Perrymans service doesn't connect with trains (1 respondent)
- Buses and trains don't connect (1 respondent)
- Dunbar bus should connect with Gullane bus at Haddington (1 respondent)
- Better bus service to/from railway station (1 respondent)

## COMMENTS ABOUT INFRASTRUCTURE

### Vehicles

- Coach style buses are not suitable for the elderly, people with mobility problems and those with buggies/young children (10 respondents)
- Need newer/more comfortable buses (4 respondents)
- 1A is too small to get shopping trolley on, not good for shopping service (1 respondent)
- 253 needs more luggage space (1 respondent)
- Buses are stuffy (1 respondent)

### Information

- Availability of bus timetables (3 respondents)
- Need electronic bus signs (2 respondents)
- Timetables at bus stops are illegible (2 respondents)

### Other Issues

- Buses drive too fast (2 respondents)
- Young people sit on priority seats (1 respondent)
- Moaning bus drivers (1 respondent)
- Innerwick bus stop in wrong place, should be at bottom of hill (1 respondent)
- East Linton bus stop is too far from the Day Centre (East Linton Day Centre Response)

There were many suggestions for route changes/improvements to the existing local bus services. These are shown in the table below:

## SUGGESTION FOR IMPROVEMENTS TO ROUTES

<b>SUGGESTED ROUTE IMPROVEMENT</b>	<b>NUMBER OF COMMENTS</b>
<b>DUNBAR</b>	
Bus service to Torness (including shift workers)	13
Buses to the new houses in Dunbar (Moray Avenue/Brodie Road)	3
Direct bus to Musselburgh	3
More direct buses Dunbar - Edinburgh	3
Direct buses to other towns in East Lothian, always have to change at Haddington	2
Better Sunday service	2
Bus service should go to Ashfield, Dunbar	2
Bus service should go to Queens Place, Dunbar (buses often miss out this stop)	2
More direct routes to towns in East Lothian (without having to change at Haddington)	1
Buses from Midlothian to Dunbar	1
More direct buses Dunbar – Haddington (missing out East Linton)	1
Direct bus to Edinburgh Royal Infirmary	1
Need bus service Dunbar/Prestongrange	1
All services should go via Middlemass Road	1
More buses Dunbar/Fort Kinnaird	1
Better bus service in West Barns	1
<b>VILLAGES</b>	
Later bus service Co'path/Innerwick	5
More buses to Innerwick	3
Village buses (dial-a-bus)	2
Improve service to Oldhamstocks	2
Need circular village service (Whittinghame, East Linton, Tynninghame, West Barns, Dunbar, Asda, Spott, Pitcox, Stenton)	1
Need buses between Oldhamstocks and Co'path	1
Short turnaround time Oldhamstocks/Dunbar bus	1
Improve bus service to Stenton	1
No buses in Skateraw	1
No buses in Cove	1
No buses in Pease Bay	1
No buses in Pinkerton	1
<b>EAST LINTON</b>	
Minibus service East Linton - Haddington	1
Direct bus East Linton – Edinburgh (missing out Haddington) in peaks	1

Conclusions from the table above:

- There is a demand for a bus service to Torness, including shift workers.
- People would like the Dunbar bus services to stop at additional residential areas.
- Better direct bus routes from Dunbar to major locations in East Lothian and Edinburgh are required.
- There is a need for an improved bus service for the villages, possibly circular.

Q8. Do you use the 1A bus service (ASDA bus)?

- Regularly 22 respondents (6%)
- Often 10 respondents (3%)
- Occasionally 55 respondents (16%)
- Never 267 respondents (75%)

Q9. If this service was changed to a circular route serving all areas of town, where do you think it should stop, and would you use it?

- Yes 20
- No 62
- Possibly 17
- Need more Information about service 3

Suggestions for stops

SUGGESTED STOP	NUMBER OF RESPONDETNS
All over Dunbar	8
High Street	6
Belhaven/Belhaven Church	6
West Barns	5
Villages (Innerwick, Spott, Co'path)	4
Ashfield	3
Top of Brodie Road/Moray Avenue	3
New houses/Middlemas Road	2
New Lochend estate/Lochend Road	2
Walker Homes	2
Harbour	2
Youth Centre/Countess Centre	2
Pool	2
Nearer the Schools	2
Belhaven Church	2
Dunbar Grammar School	1
Tennis Courts	1
Sites where activities run	1
West Port	1
Victoria Street	1
New Primary School	1
Jet petrol station	1
Wingate	1
Spott Road	1
North Berwick	1
Route ok, but long	1
Circular Route	1
Thurston Manor	1
John Muir Country Park/East Links Family Park Street	1
East Beach	1

Finally, when respondents were asked about sustainable travel, almost 15% said that better and cheaper public transport services would help them to use their car less.